



LECTURE

THE HISTORY OF QUALITY

SIX SIGMA WHITE BELT



**OVER THE CENTURIES,
MANAGERS HAVE
INNOVATED WAYS TO KEEP
THEIR ORGANIZATION
IN BUSINESS.**



CHANGE IS THE ONLY CONSTANT THROUGH ALL THE CENTURIES



**THE PRACTICE OF
SETTING STANDARDS
WAS THE FOUNDATION OF
THE TRADES DEVELOPED
OVER THE YEARS**



**IN MID-1800'S TO EARLY
1900'S SEPARATION OF
WORK WAS DEVELOPED TO
SPEED UP THE PROCESS OF
DEVELOPMENT AND
PRODUCTION**



**GIVEN THESE NEW METHODS OF DOING BUSINESS
THE QUALITY CONTROL DEPARTMENT WAS CREATED**

**MANY PEOPLE IN
ORGANIZATIONS FELT THE
RESPONSIBILITY FOR
SATISFYING CUSTOMER AS
ONLY IN THE HANDS OF
THE PEOPLE IN THE
QUALITY CONTROL**

MID 1920'S

**WALTER SHEWHART
DEVELOPED THE
QUALITY CONTROL
CHARTS**

IN 1979

**KAORU ISHIKAWA
DEVELOPED THE
QUALITY CIRCLES**

MID 1980'S

**STATISTICAL PROCESS
CONTROL (SPC) WAS
DEVELOPED**



IN 1987

**ISO 9000 STANDARDS
WERE ESTABLISHED**

1985-1988

**SIX SIGMA
WAS ESTABLISHED**

IN 2000

**LEAN
MANUFACTURING
WAS ESTABLISHED**



SMART GROWTH HACKS



DEDICATED TO YOUR CAREER SUCCESS